



PRICING & BOOKING PROCEDURES

EFFECTIVE AUGUST 9th, 2021

Pricing: At Momo's Head Space pricing will be calculated on a per hour basis at a rate of **\$70/hour**. There will no longer be prices listed for each individual service and is not dependent on age or gender. (*The time standard listed on the website is the minimum time booked for each Hair Session and is subject to change based on length/density of hair.*)

****A 25% deposit is required for all appointments 3 hrs or more. Should you need to reschedule your appointment, your deposit will be applied to your future booking. In the event of a cancellation due to illness, your deposit will be applied to your next appointment. In the event of last minute cancellations with less than 24 hours notice or for missed appointments, your deposit will be forfeited and you will be charged the full amount of your service. ****

Booking an Appointment: Guests can email Momo's Head Space **NEW** booking email address at book.momosheadspace@gmail.com or click the link on the website in the area you wish to book, where you will then be directed to complete a brief *Guest Form*. This form will help us to get a better understanding of what your individual hair goals and needs are before booking your appointment. The information provided in this form will help to clarify your request and give direction for us to provide you with the Customized Hair Experience best suited for you based on your hair needs and goals. This information will also allow us to give you a time quote for your appointment which will enable us to give each guest their own personalized hair experience tailored just for them. Once we receive your form, we will respond to all inquiries within **48-72 hours**. Please expect a response email with available dates/times, as well as a quote for your appointment based on the rate of **\$70/hour**. If the time of your appointment is less than time quoted at booking, we will adjust your price at the end of your scheduled appointment. In contrast, if we go over the time you were quoted for your appointment at the time of your service, you will not be charged for any extra time. Additional time may be required for future bookings, and we will happily discuss this with you at the end of your appointment.

Please note: Times and dates offered are not guaranteed. We will offer the best date/time we have based on your availability and the service(s) you are inquiring about. To be respectful to guests waiting for confirmations, suggested times are unable to be held longer than 24hrs. Your understanding is appreciated. Thank You.

This new structure is applicable for **All New & Returning Guests**. (Please note that Returning Guests will need to complete this form with each online appointment request. Guests who pre-book at the end of their scheduled appointments will not need to complete this form.)

****All information provided is kept confidential.****

We look forward to meeting you soon!

**Momo's Head Space
256 Church Street, Studio 10**

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www.momosheadspace.com

Booking Requests or Scheduling Information, please email: book.momosheadspace@gmail.com

All other inquiries: momosheadspace@gmail.com