

FAQ's

1. What is a Curly Cut?

A curly cut is a customized haircut that is performed on your hair BEFORE your head gets to the shampoo bowl. Your cleanse, condition, and style are completed AFTER the cut.

2. Do you always cut curls dry?

Typically most curly cuts are performed on dry hair. However, there are no 'rules' in art and hair! It will be dependent on what the best decision is, based on the individual needs of each guest in the chair.

3. How do I prepare for my Customized Curly Cut?

Kindly arrive for your appointment with your hair down, not pulled back with any ties or clips, and with minimal product if possible. This will enable us to see the true personality of your waves/curls in their most natural state. Please note that by arriving with any of the above may result in your service being rescheduled for a later date.

4. What is the best way to tame frizz?

Water is always going to be your best friend when it comes to taming frizz. Getting your hair properly hydrated by making sure to give it enough water on the inside is your first step with taming frizz.

5. How can I get enough water inside my hair?

Removing any build-up you may have on your hair strands will be your first step to this. Once properly clarified, using a silicone-free conditioner to soften the hair cuticle will help to encourage more water into your hair. It will be more about using the conditioner to work the water into your hair strands and less about the amount of conditioner you use, or how long you let the conditioner "sit" on your hair.

Mantra: Less conditioner, more water

6. How can I refresh my curls without doing a full wash routine?

Fill a spray water bottle with water and your favourite silicone-free conditioner. The consistency should be similar to skim milk or almond milk. Use this potion to dampen your curls. Add more products if desired or necessary.

Air dry or Diffuse.

7. How long will it take my curls to get more hydrated?

Everyone's journey is different so this will vary for each individual. Discipline, Intention, and Commitment will play a big part in helping you to achieve your hydration goals.

8. Where can I find your prices?

You will not find separate prices for individual services. Prices are charged based on time scheduled for your appointment at an hourly rate of \$70/hour.

9. Why do you charge an hourly rate?

As each individual guest's hair goals are different, an hourly rate allows us to schedule in the appropriate time required for each person's service based on what their specific hair desires and goals are.

10. How will I know how much time will be scheduled for my appointment?

The minimum time standard booked for appointments is listed on our website and will vary based on the length and density of your hair. We will quote you with the time needed to achieve your goals once we receive the online form we ask you to fill out through the booking process.

11. What happens if my appointment time goes past what was quoted?

If we go over the time you were quoted for your appointment, you will not be charged for any extra time at the current service. However, additional time may need to be added for any future appointments which we will happily discuss with you at the end of your scheduled appointment.

12. Do you offer virtual services?

Yes, we do! We offer virtual services for Cosmetology Students and Stylists. Visit our website at www.momosheadspace.com and click on the tab for Students/Stylists to view more details.

13. How can I book an appointment?

To request a Hair Session, please email book.momosheadspace@gmail.com. Kindly allow 48-72 hours for a response.